Pharmacy Notice

Louisiana Department of Health Bureau of Health Services Financing (Louisiana Medicaid)

Plan Reminder

New Pharmacy Benefits Manager (PBM)

On October 28, 2023, Magellan Medicaid Administration (MMA) became the Single PBM for the approximately 1.7 million Beneficiaries of (6) six managed care organizations (MCOs): AmeriHealth Caritas, Aetna Better Health, Healthy Blue Louisiana, Humana Healthy Horizons, Louisiana Healthcare Connections, and United Healthcare Community Plan. This transition does not include Louisiana Fee-for-Service Medicaid.

Claim Submission Information

Pharmacy claims must be processed using MMA's RxBIN, RxPCN, and Rx Group as indicated below. Pharmacy claims with dates of service prior to October 28, 2023, must be submitted to the prior MCO PBM. Louisiana Medicaid Fee-for-Service claims should continue to be billed to the beneficiaries' plans on file.

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
101-A1	BIN Number	025986	M	NEW!
104-A4	Processor Control Number (PCN)	1214172240	M	NEW!

Insurance Segment

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
301-C1	GROUP ID	LAMCOPBM	R	NEW!

Support and Contact Information

Participating pharmacies can contact Magellan's Pharmacy Call Center at 800-424-1664 for general pharmacy support, medication dispensing, and access issues.